

academic & career

ADVISING
CENTER



Cal Poly
Humboldt.

ACAC/Advising Fellows to Visit Senex | 4 April 2023

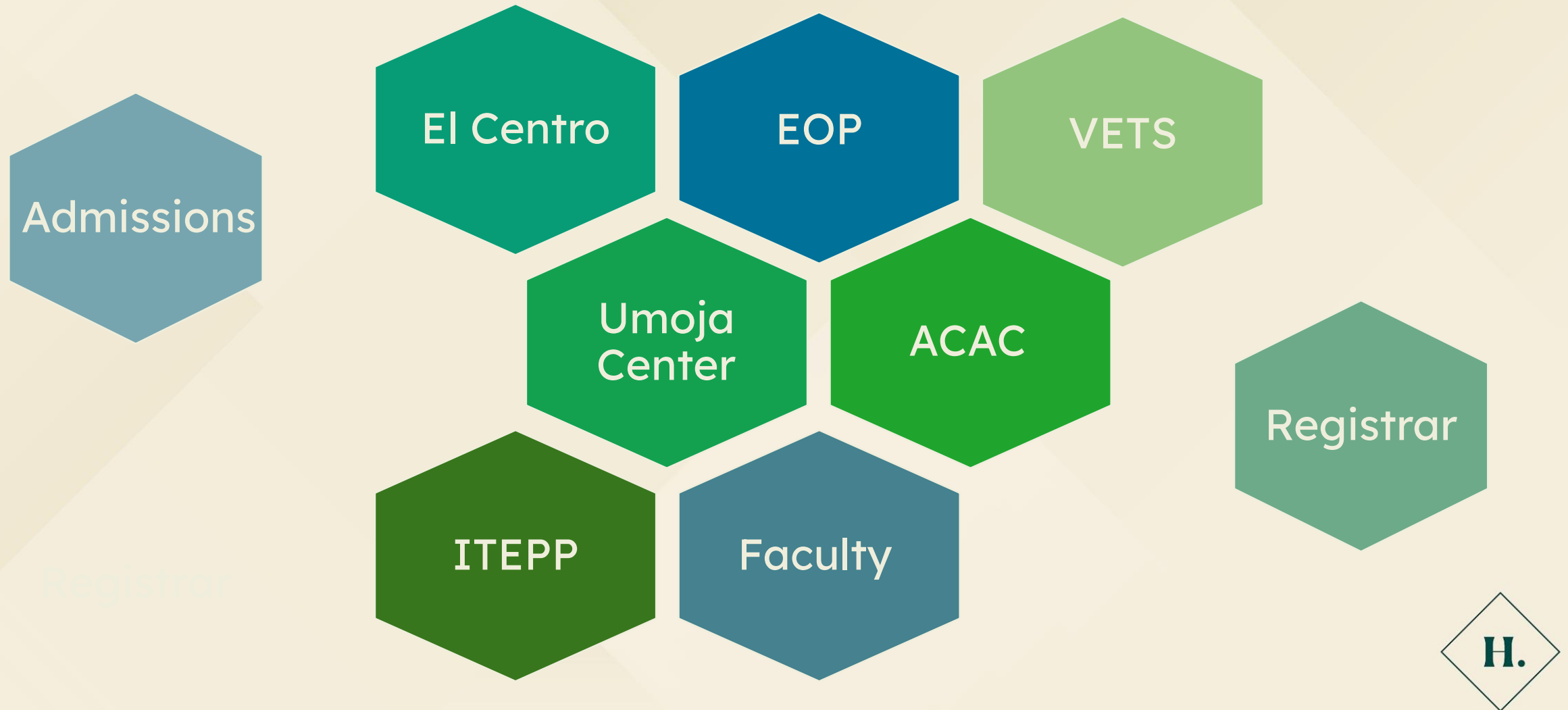
➤ **Provost's Vision - Three points of contact...**

- Ensuring that every student has multiple touchpoints:
 - professional advisor (academic success coach),
 - faculty advisor,
 - peer mentor (RAMP, Major-Based Peer Mentor, other campus support)
- We know this requires strong communication and clear delineation of roles.
 - Communication between advisors
 - Roles may look different in each department

➤ **Advising Updates**

- Expanded Professional Advising on Campus (CCAEs)
- ACAC Phase II - New Hires/New Departments - expanded open services
- Faculty Advising Fellows - Roles and Projects
- Academic Notice and Reinstatement - Formerly Probation
- Selection Process for Student Engagement/Advising Software
- Proactive Advising - Culture Shift in the works

> Advising at Humboldt



CCAIE Advisors



Rose Gibbons



**Marlette
Grant-Jackson**



**Harrel
Deshazier**



**Brianna
Rodriguez**



ACAC - New Advisors

- Hired 9 new advisors (last three to be announced soon)
- Added Advisors for Engineering, Kinesiology, Nursing, Recreation Administration, Art, Film, Social Work, expanded advising capacity for the Marine Biology, Botany, Zoology, Forestry, Environmental Science and Management, and Wildlife
- Child Development, 2-3 new CAHSS majors and increased service to CPS are in the works.
- Added a Reinstatement Specialist

➤ **ACAC - Expanding Services**

- Scaffolded Training - will be offered individually, by department, and broad campus offerings
- Increased drop-in hours including evening offerings - aiming to offer all-day drop-ins by the fall
- Support for Faculty working with Students on Academic Notice (formerly probation)
- Available to support departments without ACAC advisors with consultations, tools, training, student facing workshops, etc...

Advising Fellows and Working Group

- Three Fellows, 1 from each college:
 - Sara Hart - CAHSS
 - Maria Iturbide - CPS
 - Erin Kelly - CNRS
- Working Group: 20-30 members: Faculty, Registrar, RAMP, Advisors
- Previous Projects: Listening Sessions, Probation, Training, Advising Software Solution

Advising Working Group

Working Group Charge: To ensure that HSU advising provides consistent holistic student experiences that support diverse student needs

- The Advising Working Group is in collaboration with the Student Success committee and the Advising Roundtable.
- Members include representatives from:
 - Cultural Centers: El Centro; ITEPP; Social Justice, Equity, and Inclusion Center
 - EOP
 - ACAC
 - Faculty from every college
 - Provost's office
 - Dean of Students office
 - RAMP / Peer mentoring
 - Registrar
 - Admissions
 - Learning communities
 - Students

➤ Advising Fellow Initiatives

- Assessing advising across campus
- Resources for Advising:
 - Campus-wide advising tool
 - Canvas advising page for all students
- Addressing (and Preventing) Academic Probation **Notice**
- Advisor Training - based on best practices
- Transfer Advising - based on campus review and best practices



SPRING 2022

ADVISING FELLOWS' LISTENING SESSIONS

Thank you to all of the departments, campus offices, staff, and faculty that provided us with this information.



ADVISING AT CAL POLY: THE MOST CONSISTENT FEATURE IS ITS INCONSISTENCY!

Departments approach advising from vastly different places: changes to advising should be responsive to student and specific departmental needs (small v. large departments, embedded professional advisor, lab-based pre-reqs, experiential reqs, interdisciplinarity, heavy unit counts, etc.)

WHAT'S WORKING WELL FOR SOME...

- **Group Advising Meetings** provide the opportunity to disseminate information widely, while building community and sharing food: a great supplement to individual advising
- **Clear & timely communication with students**, providing easily accessible information via Departmental emails, curricular roadmaps, or a Departmental Canvas page
- **Clear & timely communication among advisors**, including among academic advisors in a department and between faculty and professional advisors
- Using **DARS** to plan multiple semesters
- Establishing or accessing **peer mentoring** programs
- **Holistic Advising**, on topics academic & otherwise

SOME CHALLENGES

- A **lack of formal training** for faculty advisors
- **Unequal distribution of workload** - between departments and within departments
- **Cultural taxation**, for advisors who are sought out by underrepresented students
- **Lack of advisor-to-advisor communication** between professional and faculty advisors
- **Lack of university recognition** of the importance of advising for student success, and lack of support for the effort that goes into holistic advising



Academic Notice and Reinstatement

- Academic Probation is now Academic Notice
- Nora Montoya - is now the ACAC Reinstatement Specialist
- Training, Consultation, Liaison Support for Faculty, Drop-ins for Students
- Holds will be in place for all students on Notice next year
- A continuing committee is working on support, inclusivity and strengths based language for Academic Notice.

Software Selection Process

- Coordinated by ITS
- Inclusive Steering Committee of 15 members
- 9 Vendors initially reviewed
- Top 4 will go to open forums open to all campus faculty and staff
- Focus on ease of use, integration with current software, mobile interface and communication/notes features

➤ **Challenges and Opportunities**

- Making the 3-point model a reality for every student
- Proactive advising vs. extensive advising holds
 - Vulnerable students, DARS usage, informed registration
- Implementation of the new Software
- Integrating and supporting advising in departments without an ACAC advisor
- Training opportunities/incentive for faculty advisors

➤ Challenges and Opportunities

- Advising Working Group
- Proactive Campaign
- PBLC/RAMP integration
- Overall Culture shift
- NACADA Assessment
- DARS Degree Workshops
- Software Solution
- Canvas dept pages
- Advising Tools
- All-day ACAC Drop-ins
- New Training Model
- Improved Referral system
- Remove the Holds Week
- Group Advising
- Strategic Holds
- All-hands-on-deck outreach - key times
- Special Events
- Key shared committees working to address challenges

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